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# HYBRID RESILIENT FLOORING CARE AND MAINTENANCE TIPS

PROPER CARE AND MAINTENANCE WILL HELP ENSURE YOUR FLOOR ALWAYS LOOKS ITS BEST. SIMPLY FOLLOW OUR MAINTENANCE AND PREVENTION STEPS OUTLINED BELOW.

## CARE AND MAINTENANCE GUIDELINES:

*For all Hybrid Resilient Floors*

1. Area rugs are recommended in front of kitchen sinks, at all pivot points and within high-traffic areas. Do not use rugs with solid rubber or vinyl backings. The rugs must be made of a breathable material to prevent moisture entrapment.
2. Use interior and exterior doormats at all entrances to collect dirt and moisture and prevent it from being tracked onto the floor.
3. Protect your floor from direct sunlight. Use curtains and UV resistant film on large glass doors and windows.
4. Keep animal nails trimmed to minimize finish scratches.
5. Do not roll or slide heavy objects directly upon the floor. When moving appliances or heavy furniture, lay a plywood panel on your floor and gently "walk" the item across it. Carpet or cardboard is not adequate to prevent surface compression scratches.
6. Use appropriate floor protectors under furniture to prevent damage to the flooring. The contact area should be smooth, slightly rounded, and large enough to distribute the load evenly without damaging the floor. They must be kept clean and properly maintained.
7. Certain types of casters on furniture may damage hybrid resilient flooring. Barrel- type caster wheels or wide, flat glides are best for protecting your hybrid resilient floor. If your furniture does not have the right type of caster, we recommend that you change them. Replace hard, narrow furniture rollers with wide double wheel casters.
8. Keep the relative humidity in your home between 30% and 50%.
9. Hybrid Resilient flooring may be maintained using residential steam cleaners. (Follow the guidelines provided by the steam cleaner manufacturer for maintenance solutions and use.)

## INITIAL CARE:

Following installation, clean the floor by sweeping, dust mopping or vacuuming and use Armstrong Flooring Once 'n Done Floor Cleaner or similar product. If the floor was glued down, remove any residual adhesive with the recommended adhesive remover or low odor mineral spirits.

## ONGOING ROUTINE CARE AND MAINTENANCE:

1. Never use any of the following products (or products similar in nature) on your floor: acrylic finishes, wax-based products, detergents, bleach, polishes, oil soap, abrasive cleaning soaps, or acidic materials such as vinegar.
2. Vacuum, sweep, or dust mop your floor as needed.
3. Spills and tracked-in dirt should be wiped up immediately. For spot cleaning, apply Armstrong Flooring Once 'n Done Floor cleaner or similar product and wipe the spot. Never apply wax treatments.
4. Regularly clean the floor with Armstrong Flooring Once 'n Done Floor Cleaner or similar floor cleaner. Dilute the cleaner as recommended and use a microfiber mop to apply the cleaner to the floor. DO NOT allow excess cleaner to remain on the floor's surface.

## QUICK FIX TIPS:

### *Spills and Tracked-in Dirt*

- Clean immediately.
- Apply Armstrong Flooring Once 'n Done Floor Cleaner or similar product to the surface and wipe with a sponge mop or a soft cloth.
- Excess cleaner that does not evaporate immediately should be dried with a clean towel. No rinsing is necessary.

### *Spots Caused by Food/Water/Animals*

- Apply Armstrong Flooring Once 'n Done Floor Cleaner or similar product to clean the spot.
- Wipe the area to remove the stain or spot.
- More stubborn spots may require additional cleaning with odorless mineral spirits, followed by cleaning with Armstrong Flooring Once 'n Done Floor Cleaner or similar product.

### *Grease/Lipstick/Crayon/Ink Spots/Rubber Heel Marks*

- Apply Armstrong Flooring Once 'n Done Floor cleaner or similar product.
- Wipe the area to remove the stain or spot.
- If stain remains, wipe with a cloth dampened with odorless mineral spirits and follow by cleaning the area with Armstrong Flooring Once 'n Done or similar product.

### *Chewing Gum/Candle Wax*

- Apply a sealed plastic bag filled with ice on top of the deposit.
- Wait until deposit becomes brittle enough to crumble off.
- After deposit has been removed, clean entire area with Armstrong Flooring Once 'n Done Floor Cleaner or similar product.

### *Minor Abrasions/Scratches*

- Use the recommended touch up kit, which blends with your flooring products color to make minor repairs. Color coordinated touch up pens can be used for minor abrasions and scratches as well.

### *Deep Scratches/Gouges*

- Individual planks that are heavily gouged or damaged may require board or section replacements depending on the severity of the damage.